

# Rimini Street Database Health Check

## Supported Products

Rimini Street Database Health Check supports web-enabled versions of SAP, Oracle EBS, PeopleSoft, JD Edwards, Siebel and more.

## The Rimini Street Advantage

- Deep application knowledge
- Accelerated engineering services
- Award-winning support
- Cost advantage

## Proactive database health assessments

### Solution Overview

As the heart of your system, ERP applications depend on well-tuned databases. As companies extend application lifespans to maximize ROI, the proper tuning and configuration of their databases becomes increasingly important.

Any misconfigurations or performance issues at the database tier have a ripple effect into the application, with downtime costs ranging from thousands to millions of dollars. If your database workload spikes, it can impact end-user productivity and satisfaction, which has an indirect effect on the bottom line. Additionally, database servers are commonly enormously over-provisioned, often running about 5 to 10 percent utilization.

Rimini Street Database Health Check is a proactive service to identify when best practices are not followed and provide corrective guidance, thereby mitigating situations before they negatively impact business operations.

### Key Capabilities

#### Lightweight, Nonintrusive Health Check Scripts

- Program is securely run by your database administrators.
- Database configuration and performance are evaluated with or without a monitoring solution in place.

#### Critical Diagnostic Considerations

- Considerations include indexes, table fragmentation, I/O, parameter settings, transaction logging and myriad other metrics.
- Supported platforms include Microsoft SQL Server 2000 or greater and Oracle 8i or greater.

#### Customized Best Practice Recommendations

- Guidance and recommendations are built into the report.
- Program produces an HTML report reviewed with your DBA and a Rimini Street DBA to prioritize changes with the biggest impact.
- Additional meetings are available for quarterly or semiannual reviews.

In today's user climate of "slow is the new broken," the Rimini Street Database Health Check service offers your DBAs third-party analysis and recommendations for the health of databases. Whether you have a large DBA shop with a dozen DBAs with 10 years of experience each, you have one junior DBA, or you outsource database administration to a third party, your organization will benefit from secondary validation that best practices are being followed.

## Key Benefits

### Peace of mind

- Benefit from secondary review and validation by a Rimini Street DBA.
- Help avoid misconfigurations and reduce over-provisioning.

### Optimal performance

- Identify and mitigate issues before they become critical.
- Help ensure healthy databases and a better end-user experience through best practices.

### Easy to run, point-in-time assessment of your database health

- Deploy a multiplatform, universal tool available for licensed Microsoft and Oracle database platforms.
- Increase predictability through improved DBA productivity and the ability to avoid disruptions.

### Rimini Street Database Health Check supports the following databases:

- Microsoft SQL Server 2000 and greater
- Oracle 8i and greater

## Why Rimini Street

We deliver unparalleled support because our people are highly skilled engineers dedicated to ensuring that you receive exceptional value and customer service every day. Our premium third-party support services enable you to optimize existing enterprise software investments, extend current capabilities to leverage hybrid IT, and transform your business to a digital enterprise with help from intelligent and agile technology roadmaps.

## Worldwide Headquarters

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